

# **CARE INSTRUCTIONS**

### Care and Cleaning

- MelaWood® SupaMatt™ panels have a tough and extremely low reflective ultra-matt surface, for vertical applications. Utmost care should still be taken when handling, machining and installing the product so as not to damage the surface.
- Always keep the protective film in place until installation is completed and all other service providers have finished their projects.
- The protective film should be removed within 6 months of completion of the job to avoid it ageing and becoming difficult to remove.
- Any spilt chemicals and liquids that can cause stains must be wiped away immediately, using a damp cloth and soapy solution. Repeat this process as necessary.

## **Daily Cleaning**

- Always use a damp, soft, lint-free cloth for daily cleaning.
- For best results, use a mild soap and water solution with the soft cloth to remove daily grime. The soft cloth must be well rung out so as not to overly wet the surface.
- Always take care to prevent any moisture from penetrating any unprotected or exposed edges.
- Never use hard or abrasive cloths, scrubbing brushes, scrapers, scourers or any other abrasive tool or material on the matt surface.
- Diluted name brand window-cleaning products (1 part window cleaner to 2 parts water) are great for avoiding or removing drying marks and smears on the surface.

#### ALWAYS AVOID HARSH HOUSEHOLD CLEANERS AND ABRASIVE MATERIALS AND CLEANING AGENTS

Never use any of the following cleaning agents on the matt surface:

- Scouring and abrasive agents such as abrasive powders, scouring pads and steel wool
- Polish with abrasive compounds, washing powder, furniture cleaner and bleach
- Detergents with strong acids and acidic salts
- Steam cleaning equipment
- Solvents



Always check the active ingredients in your cleaners to avoid potentially harmful chemicals damaging the surface.

#### **DO NOT USE**

- acetone
- thinners
- methyl alcohol
- methyl ethyl ketone (MEK)
- ammonia
- amyl-acetate
- benzene
- butyl acetate
- butyl alcohol
- caustic soda

- cellusolve
- chlorinated solvents
- chloroform
- cresols/phenols
- dichloromethane
- ethyl-acetate
- glacial acetate acid
- halogenated solvents
- toluene
- xylene

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